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**April 2014**

**Section 1: The Role of the Teacher**

**Question 1:** Discuss the role of the teacher in the 21st century. How has the role of the teacher changed over time? What are the challenges facing teachers today? How can teachers meet these challenges?

**Section 2: The Role of the Student**

**Question 2:** Discuss the role of the student in the 21st century. How has the role of the student changed over time? What are the challenges facing students today? How can students meet these challenges?

**Section 3: The Role of the School**

**Question 3:** Discuss the role of the school in the 21st century. How has the role of the school changed over time? What are the challenges facing schools today? How can schools meet these challenges?

1. The first step in the process of identifying a problem is to define the problem clearly. This involves identifying the symptoms and the underlying causes of the problem. Once the problem is defined, the next step is to gather information about the problem. This can be done through research, interviews, and observation. The information gathered should be used to identify the root cause of the problem. Once the root cause is identified, the next step is to develop a plan to address the problem. This plan should be based on the information gathered and should be realistic and achievable. The final step in the process is to implement the plan and monitor the results. This involves putting the plan into action and tracking the progress of the problem-solving process. Once the problem has been solved, it is important to evaluate the results and determine if the problem has been resolved. If not, the process should be repeated until the problem is solved.

